

## RESPONSABILITY OF THE ENTREPRENEUR

To obtain the responsibility accreditation, **NERION** complies with the following mandatory principles:

### 1. TRANSPARENCY

Be an exemplary organization. An Exemplary Company know that if they want to gain commitment and achieve the highest standards, they must be models of the behavior they expect of others. Comply, with no exemptions, with the legislation and regulations applicable to the company.

### 2. SUSTAINABILITY

Implement environmental and social criteria in company services,

### 3. Respect to employees

Promote professional relationships based on respect with regards to:

- Encourage reconciliation of personal, family and work life
- Promote safety, health and hygiene at workplace
- Ensure jobs free of discrimination and harassment
- To seek the labor integration of people with disabilities or handicaps
- Promote the effective implementation of equality between women and men
- Recognize the rights of association
- Encourage the development, training and professional promotion of employed persons

### 4. Excellence in Customer management

Guarantee the products and services of the company and respond quickly and effectively to consumer complaints

### 5. Relationship with Suppliers

Require an ethical and responsible relationship with suppliers

### 6. Respect the environment

Respect for the environment is fostered through the implementation of actions related to the control and responsible consumption of natural resources, minimization of environmental impact, or the promotion of clean technologies.

- Biodiversity protection measures that ensure environmental quality, especially to act on the emission of greenhouse gases.

